

## HENDON RESIDENTS FORUM

**VENUE: Hendon Town Hall**

**Wednesday 26<sup>th</sup> October 2016 – 6.30PM**

Chairman: Councillor Sury Khatri BSc Hons) MSc (Lond)  
Vice Chairman: Councillor John Hart BA (Hons) MA (Vice-Chairman)

### ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Items must be submitted to Governance Service (Hendon Residents Forum [Hendon.ResidentsForum@Barnet.gov.uk](mailto:Hendon.ResidentsForum@Barnet.gov.uk) by **10.00am on the fifth working day before the meeting** (for example, if a meeting is due to take place on a Thursday evening, questions must be received by 10am on the preceding Thursday).

	Issue Raised	Response
1.	<p><b>Subject:</b> Rubbish at the back of the properties at 49 -57 Church Road and in Ravenshurst Avenue <b>Submitted by:</b> P. Mistry <b>Ward:</b> Hendon</p> <p>I would appreciate if the issue of disturbing levels of rubbish at the back of the 49 - 57 Church Road and on the pavement of Ravenshurst Avenue (near number 42 Ravenshurst Avenue) could be raised on the next residential forum on the 26th October 2016. Over the period of last 6 years, myself and my neighbours, all resident of Ravenshurst Avenue, have been complaining to the Streets Services Team regarding the rubbish left, on the regular basis, on the corner that is behind 49 Church Road and on the corner of 42 Ravenshurst Avenue (That is where the roads meet as a service road but as well partially a pavement (public footpath) of Ravenshurst Avenue). This service road and the rubbish belong to the commercial properties (Bagel Bakery,</p>	<p><b>Response from:Streetscene</b> <b>Email:</b> <a href="mailto:streetscene@bartnet.gov.uk">streetscene@bartnet.gov.uk</a></p> <p>The Council is aware of the issue at this location and has worked with the Managing Agent responsible for the service road and premises concerned with success in reducing the problem. To the point that the situation was under control and had greatly improved. However, the position has again become more of a problem following the development of further residential units without adequate bin provision and a lapse in the Managing Agents responsibilities.</p> <p>The public highway and footpath of Ravenhurst Avenue is visited daily by the Town Team to clear litter and fly-tipped rubbish.</p> <p>A multi-departmental meeting will be organised alongside initial</p>

Issue Raised	Response
<p>Chinese Restaurant and Prime Doors) between 49 - 57 Church Road, Hendon and the tenants that occupy flats above these commercial properties. The black bins and large commercial bins overflow on a regular basis and the wind scatters the rubbish over our street. The black bins are left on a public footpath, thus blocking it. Surely, this, current storage of the black bins on the public pathway, cannot be allowed on this location so no pedestrian can walk on it. I would be very surprised if this is in agreement with planning and building regulations. Also the obstruction of public pavement cannot be in agreement with health and safety regulations. Further, not only that this is visually and aesthetically disturbing, smelly and unpleasant for any passer-by and us who live in the Ravenshurst Avenue, but it encourages vermin and fly tipping. Resulting in the greater cost to the Council. Could the Council please escalate this issue with the urgency and seriousness that it deserves, since regardless of our persistent complaints to the department and interventions by the councillors, the issue has not only returned but it worsened. We are very upset and discouraged by the speed with which the offending behaviour returned, indicating the arrogance and lack of consideration for the neighbours and total contempt for the authority of the council. We would really appreciate if you could establish with certainty to whom these bins belong, why are the bins situated on the public footpaths, who is dumping rubbish onto the street in which we live and please deal with them to the full extent that the law allows.</p>	<p>monitoring to establish the full extent of the problem and new measures and sanctions put in place to tackle the combination of issues that are contributing to the deterioration of the local environment.</p> <p>The Street Scene Enforcement Team will co-ordinate a visit and contact Mr Mistry for early November.</p>

	<b>Issue Raised</b>	<b>Response</b>
2.	<p><b>Subject:</b> Parking in Ravenshurst Avenue  <b>Submitted by:</b> P. Mistry  <b>Ward:</b> Hendon</p> <p>Controlled Parking Zone (CPZ) Ravenshurst Avenue NW4 - Property owner-occupiers of Ravenshurst Avenue are having difficulty parking their car near their house. This is due to overdevelopment of the neighbouring properties, mainly at the Church road (49-57) that now cater many tenants of whom some have more than one car. In addition to this, workers from the commercial properties at 49-57 Church Road, park their cars in the Ravenshurst Avenue. Could council make provision for property owner occupiers to be able to park their car near their home?</p>	<p><b>Response from: Highways</b>  <b>Email:</b> <a href="mailto:Highways.correspondence@barnet.gov.uk">Highways.correspondence@barnet.gov.uk</a></p> <p>Ravenshurst Avenue NW4 falls within the Hendon “HC2” Controlled Parking Zone (CPZ) which operates between 10am and 5pm, Monday to Fridays. The comments relating to the residents of properties in Church Road is noted, however these residents are still considered residents of the area, and are entitled to purchase HC2 CPZ permits to park in local roads – particularly as the parking restrictions in Church Road itself is focussed towards shopper/visitor parking as opposed to resident permit parking.</p> <p>Therefore it is considered at this time that any proposed change in Ravenshurst Avenue would need to consider and accommodate the residents of Church Road, as the parking spaces in Ravenshurst Avenue and other local roads is the provision for those residents to be able to park near their homes also.</p>
3.	<p><b>Subject:</b> Brent Street parking  <b>Submitted by:</b> P. Mistry  <b>Ward:</b> Hendon</p> <p>On the both sides of the Brent Street there is a pay and display parking, why is that? This causes problems when two large vehicles need to pass each other. I would like to put in the request so that on one side of the Brent Street parking to be prohibited since it is making it very difficult for two buses to pass through.</p>	<p><b>Response from: Highways</b>  <b>Email:</b> <a href="mailto:Highways.correspondence@barnet.gov.uk">Highways.correspondence@barnet.gov.uk</a></p> <p>There are parking bays provided both sides of Brent Street in order to maximise shopper/visitor parking for the benefit of the local businesses.</p> <p>At this time there are no plans to remove parking from one side of the road.</p>
4.	<p><b>Subject:</b> Controlled Parking Zone – WH3  <b>Submitted by:</b> Judy Shepherd, Montagu Road Residents Association  <b>Ward:</b> West Hendon</p>	<p><b>Response from: Highways (1) and Parking Client (2 and 3)</b>  <b>Email:</b> <a href="mailto:Highways.correspondence@barnet.gov.uk">Highways.correspondence@barnet.gov.uk</a></p>

	<b>Issue Raised</b>	<b>Response</b>
	<p>WH3 is the controlled parking zone which includes Montagu Road NW4 3ER - The Ayesha School is in the road and parents ignore parking restrictions and there is very little enforcement at the times of day when we need it. i.e.: mainly between 5.30pm and 7pm.</p> <ol style="list-style-type: none"> <li>1. When is the review of the WH3 CPZ going to happen?</li> <li>2. Why are we in Montagu Road having to pay increased resident parking charge for emissions when parents from the school sit for a long time emitting emissions?</li> <li>3. Very little parking enforcement.</li> </ol>	<p><b>Response from: Highways</b>  <b>Email: <a href="mailto:Highways.correspondence@barnet.gov.uk">Highways.correspondence@barnet.gov.uk</a></b></p> <ol style="list-style-type: none"> <li>1. Further to residents' concerns, the council is considering alternative options to amend the parking controls in the vicinity in an attempt to bring forward the changes as soon as possible in consultation with Ward Members.</li> <li>2. The Council have identified a number of actions which complement the desire to reduce environmental pollution and one of these is the use of emissions based charging for parking permits. Clearly it is not desirable to have vehicle engines running whilst waiting to collect a passenger and in an attempt to address this issue officers are in discussions with the school and are reviewing the current parking arrangements as part of the CPZ review mentioned above.</li> <li>3. Civil Enforcement Officers do attend this location, however due to the number of schools located within the borough it is not possible to provide enforcement cover continually due to the need to share resources with other school locations.</li> </ol>
5.	<p><b>Subject:</b> Flooding on The Greenway, Colindeep Lane, Rushgrove Avenue  <b>Submitted by:</b> Andrew Dismore, London Assembly Member for Barnet and Camden  <b>Ward:</b> Colindale</p> <p>"Can we have an update on the Council's work with the Environment Agency to reduce flooding on The Greenway, as well as Colindeep Lane and Rushgrove Avenue?"</p>	<p><b>Response from: Highways</b>  <b>Email: <a href="mailto:Highways.correspondence@barnet.gov.uk">Highways.correspondence@barnet.gov.uk</a></b></p> <p>The Council have been in liaison with the Environment Agency (EA) with regard to flood mitigation measures on the Silk Stream catchment area, with meetings held on 20th July and 27th September 2016 and a further meeting is scheduled for 8th November 2016. Full funding has still to be agreed, but the Council are anticipating that the Silk Stream project will be one of 8 projects to be allocated funding from the next tranche from the EA.</p>

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		<p>The project scope has been agreed and the aim will be to make space for water during storm events by designating certain areas within open spaces of Montrose and Silk Stream for flood storage.</p> <p>However, the hydraulic modelling and design of the project is likely to take between 18 and 24 months to complete.</p>
6.	<p><b>Subject:</b> Hendon Way Traffic Lights  <b>Submitted by:</b> Andrew Dismore, London Assembly Member for Barnet and Camden  <b>Ward:</b> West Hendon</p> <p>“Will the Council join me in making representations to TfL about the right turning traffic light on Hendon Way, turning into Queen’s Road. This junction has been dangerous since the phasing was changed from both lanes being on red and green lights simultaneously, to the southbound lights remaining green for longer.”</p>	<p><b>Response from: Highways</b>  <b>Email:</b> <a href="mailto:Highways.correspondence@barnet.gov.uk">Highways.correspondence@barnet.gov.uk</a></p> <p>The Council are aware of the issues at this junction as listed below.</p> <p>Right turning traffic from Hendon Way into Queens Road has to wait for southbound traffic to stop or for a sufficiently large gap in which to proceed safely.</p> <p>If a secondary signal head were provided opposite the northbound Hendon Way traffic this would be visible to the right turning traffic and might create confusion since drivers might judge that since northbound traffic was stopping that southbound traffic would also stop. In these circumstances the change of phasing might be considered unsafe.</p> <p>However, in the new junction layout such a signal is not provided and waiting drivers cannot make this mistake.</p> <p>The arrangement whereby drivers must make a decision based on the actual behaviour of opposing traffic rather than being able to draw, possibly erroneous, conclusions from seeing signals change for other traffic can feel less comfortable for drivers but is considered to be objectively safer.</p> <p>However, the Council will write to TfL outlining the concerns raised</p>

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7.	<p><b>Subject:</b> Parking in Garden City and Manns Road, Edgware  <b>Submitted by:</b> Andrew Dismore, London Assembly Member for Barnet and Camden  <b>Ward:</b> Edgware</p> <p>“Can we have an update on what plans the Council has to improve the parking situation for residents of Garden City and Manns Road in Edgware?”</p>	<p><b>Response from: Highways</b>  <b>Email:</b> <a href="mailto:Highways.correspondence@barnet.gov.uk">Highways.correspondence@barnet.gov.uk</a></p> <p>There is a Members Item going to the Hendon Area Committee following this Residents Forum meeting on Wednesday 26<sup>th</sup> October, which is seeking funding from the Area Committee CIL fund to look into extending the existing CPZ to include Manns Road and Chilton Road and extend the period of operation to 11pm.</p>
8.	<p><b>Subject:</b> Resurfacing on Bittacy Rise  <b>Submitted by:</b> Andrew Dismore, London Assembly Member for Barnet and Camden  <b>Ward:</b> Mill Hill</p> <p>“Is the resurfacing work recently completed on Bittacy Rise to the standard the council expects?”</p>	<p><b>Response from: Highways</b>  <b>Email:</b> <a href="mailto:Highways.Correspondence@barnet.gov.uk">Highways.Correspondence@barnet.gov.uk</a></p> <p>Bittacy Rise was surface dressed in the summer of 2015. This carriageway treatment is designed for roads at the early stages of deterioration and is recognised as industry standard. Surface dressing is a very cost effective way of prolonging the life of the road. This is achieved by sealing the carriageway and protecting it from water damage, which is the main cause of damage to a road. The method of installation involves spraying a special bitumen on the road and then rolling in chippings.</p> <p>The treatment comes with a warrantee of two years and Council officers will continue to monitor this road until the end of the warrantee period.</p>
9.	<p><b>Subject:</b> Better signage to alert drivers that they are approaching a school Speed humps on Clovelly Avenue, Speed cameras along Colindeep Lane  <b>Submitted by:</b> Mr Hakim Riz  <b>Ward:</b> Colindale</p> <p>I live in Colindale and my road is the entrance to Colindale Primary</p>	<p>Response from: Highways  Email: <a href="mailto:Highways.correspondence@barnet.gov.uk">Highways.correspondence@barnet.gov.uk</a></p> <p>The issues of speeding and pedestrian safety have been raised at previous resident’s forum and Area Committee. The Council has given a commitment to carry out investigations in the area.</p>

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	<p>School. My issue is with speeding and reckless driving on the roads approaching the school. Colindeep Lane has become a very busy road and although a zebra crossing has now been put there, the approach from Watford Way into Colindeep Lane has seen drivers over taking at speed and driving aggressively. Speed cameras need to be installed along the road to alert drivers to the fact there is a school there. The signage around the area is very poor. Also speed humps would be ideal especially on Clovelly Avenue as drivers accelerate into this street at speed.</p>	<p>Initially, officers are proposing to meet with local police, local school representative, school travel plan advisors and Ward Councillors to discuss the issues and potential solutions that can be further investigated.</p>
10.	<p><b>Subject:</b> Garage on Perryfield Way  <b>Submitted by:</b> Jackie Parsons  <b>Postcode:</b>  <b>Ward:</b> West Hendon</p> <p>The garage on the Perryfield Way one way system is extremely dangerous. They have cars being repaired on the pavement and a huge pile of car tyres so high they are in danger of falling. There is the church children's nursery to one side these tyres could crush a child - and they are illegally parking on the pavement and they are never fined - why is this? Why are they allowed to run their business on the public footway - this is illegal - the footway is covered in grease and filth and it smells. Cars that are in the process of being repaired obscure people's view of the road when they are trying to cross which is now very dangerous.</p>	<p><b>Response from: Highways</b>  <b>Email:</b> <a href="mailto:Highways.correspondence@barnet.gov.uk">Highways.correspondence@barnet.gov.uk</a></p> <p>This road is inspected monthly as falls within Town Centre inspection criteria.</p> <p>A Highways Inspector met with the owner of the small tyre fitters. The owner will jet wash all contaminated footway areas and also arranged for a new barrier to border the grass verge area, as the metal type hoarding is leaning dangerously over. The work will be carried out over the next few weeks.</p> <p>Whilst on site the Highways Inspector noted that there was also a manhole cover in the grassed area next to garage which is damaged which has been reported to Thames Water. Parking Enforcement have also been advised of the location.</p>

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11.	<p><b>Subject:</b> #SaveBarnetDiving  <b>Submitted by:</b> Kravetz family  <b>Ward:</b> Mill Hill</p> <p>a) Now that over 5200 have signed the #SaveBarnetDiving campaign on line and on paper what are you doing to support local residents save this facility? Wendy Kravetz</p> <p>b) Why has there been zero support from local councillors or MPs? How can you explain this when public opinion is so strong? Martin Kravetz</p>	<p><b>Response from: Email:</b> <a href="mailto:Cassie.Bridger@barnet.gov.uk">Cassie.Bridger@barnet.gov.uk</a> -  <b>Sports and Leisure Governance</b></p> <p><b>Q11 a)</b>  The Save Barnet Diving petition was submitted to the Council in August 2016, this petition was reported to Policy and Resources Committee on 1st September 2016, which resolved;</p> <ul style="list-style-type: none"> <li>• That the potential for provision of diving facilities to be reassessed but without delay to the existing project. A report is brought to a future Policy and Resources Committee meeting, before the end of the year, which explores the potential for provision of diving facilities and addresses: <ul style="list-style-type: none"> <li>- Programme information and numbers associated with diving</li> <li>- How provision of diving facilities could be funded</li> <li>- Planning guidance and implications.</li> </ul> </li> </ul> <p><b>Q11 b)</b>  As you will be aware, having spoken to and followed the deliberations of the Policy &amp; Resources Committee meeting on 1 September, there was cross-party political agreement to look again at the issue in light of representations made by the petitioners.</p> <p>The Committee agreed, notwithstanding giving agreement to build the Copthall Leisure Centre, to gather further information on the current use of the diving facilities, potential future demand, planning policy considerations and what, if any, external and additional sources of funding might be available.</p> <p>This was to determine whether diving could be added back into the facilities mix on top of the plans which were previously</p>



	Issue Raised	Response
	<p>c) What happens when our petition reaches 7000 can you tell us please? Olivia Kravetz aged 9</p> <p>d) Why are you taking away my favourite sport? It keeps me fit and healthy. I love it. Hattie age 7.</p>	<p>unanimously agreed.</p> <p>There will be a further report to the committee when this work has been completed.</p> <p><b>Q11 c)</b> When the petition has 7,000 signatures or more, it will be reported at Full Council, providing it is received 15 days before the Council meeting. During the meeting the Lead Petitioner will present the petition after which Council Members have an opportunity to ask questions and then debate the item. The relevant Committee Chairman will respond to the issues raised in the petition and outline the decision route (if any) he/she proposes to take.</p> <p><b>Q11 d)</b> Please see the response at Q11 a) and b) above</p>
12.	<p><b>Subject:</b> Church Farmhouse Museum building <b>Submitted by:</b> Gerrard Roots <b>Ward:</b> Hendon</p> <p>Work is now in progress on the former Church Farmhouse Museum building in Hendon, which is now leased to Middlesex University for use as offices. When the lease was agreed by the Assets, Regeneration &amp; Growth Committee in September 2014, residents were told that there would also be 'community use' of the building. Although the building is apparently due to open in early 2017, there has been no further statement, either from Barnet or from the University, about that. I wish to know if that proposal has been dropped. If it has not, what kind of 'community use' is proposed, and when will it be announced?</p>	<p><b>Response from: Estates</b> <b>Email:</b> <a href="mailto:Oluyinka.Awofisayo@Barnet.gov.uk">Oluyinka.Awofisayo@Barnet.gov.uk</a></p> <p>Middlesex University has just signed an agreement for lease with the Council and there is still consideration for making the premises available for temporary hire to members of the public for community, fundraising or recreational purposes at the present time.</p> <p>Repair works are currently being carried out at the premises and will complete in early December 2016.</p> <p>Enquiries on the availability of the building for community use can be made on completion of the above process when details and</p>

	Issue Raised	Response
		contact information has been made available by Middlesex University Estates Department.
13.	<p><b>Subject:</b> Land to rear of Ravensfield House  <b>Submitted by:</b> Tony Mason  <b>Postcode:</b> NW4 4BB  <b>Ward:</b> Hendon</p> <p>Can the Council provide an update on the unused land to rear of Ravensfield House.</p>	<p><b>Response from:</b> Melanie Chiknagi, Surveyor, Barnet Estates  <b>Email:</b> <a href="mailto:melanie.chiknagi@barnet.gov.uk">melanie.chiknagi@barnet.gov.uk</a></p> <p><u>Current Situation</u>  As the commitment was made to try and sell the land to residents, further to the rejection of our initial offer a joint District Valuer report has been commissioned.</p> <p>As the land is still contained in the demise of the Middlesex University (MU) lease, we have received confirmation from MU that if the land is not sold, they will clear it and maintain it themselves. They have also confirmed that if the land sale proceeds, they will clear the land. With regard to both scenarios, the overgrowth will be removed. MU does not currently use the land, however have informally said that they would consider using it as a garden if it stays within their demise.</p> <p>We are now awaiting receipt of the DV report, originally due on 21<sup>st</sup> October. It has not yet been received (as of 25<sup>th</sup> October) however upon its receipt, we will share it with the residents and work together towards a mutually acceptable outcome.</p>

Contact: **Sheri Odoffin**, [sheri.odoffin@barnet.gov.uk](mailto:sheri.odoffin@barnet.gov.uk), Governance Service, Assurance Group, London Borough of Barnet, NLBP, Building 2, Oakleigh Road South, London N11 1NP.  
Tel: 020 8359 3104, Email: [Hendon.ResidentsForum@Barnet.gov.uk](mailto:Hendon.ResidentsForum@Barnet.gov.uk)

Future meeting dates:

Date of next meetings	Location
24 <sup>th</sup> January 2017	Hendon Town Hall, the Burroughs, Hendon NW4
22 <sup>nd</sup> March 2017	Hendon Town Hall, the Burroughs, Hendon NW4